



HOUSE OF COMMONS  
LONDON SW1A 0AA

The Rt Hon Grant Shapps MP  
Secretary of State for Energy Security and Net Zero  
Department for Energy Security and Net Zero  
1 Victoria Street  
London  
SW1H 0ET

23 March 2023

Dear Secretary of State

**Re: Urgent Information for Households on Heat Networks**

We write to you with a number of urgent questions on behalf of thousands of households across the UK, many of which are in London, whose homes are connected to communal and district heat networks.

Since the end of the Energy Bills Relief Scheme was announced in January, Members from across the House have repeatedly asked Ministers for clarity over what the new Energy Bills Discount Scheme will mean for their constituents living in houses or blocks of flats on heat networks.

The response we have received is that further information would be made available “in due course” or “in the coming weeks”. With just a week until the Energy Bills Relief Scheme closes, time is running out to offer these households vital clarity over how they will continue to be supported.

You will be aware that Ministers have also repeatedly given assurances that the support for all households across the UK will be “equivalent”, whether on the grid or off it. Yet customers on heat networks are currently unprotected by the Ofgem energy cap and are ineligible for the Government’s Energy Price Guarantee, with many facing energy bills double that of the average household.

We therefore urge you to confirm as soon as possible what support will be available for households on heat networks and how it lives up to the Government’s promise of equivalence, ensuring that average bills for heat networks customers do not exceed the current £2,500 price guarantee afforded to other domestic households.

Continued/...

We look forward to receiving your swift response.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Munira Wilson', written in a cursive style.

**MUNIRA WILSON MP**  
MP for Twickenham

SARAH OLNEY MP  
JAMIE STONE MP  
WERA HOBHOUSE MP  
RICHARD FOORD MP  
WENDY CHAMBERLAIN MP  
DAME MEG HILLIER MP  
JOHN MCDONNELL MP  
APSANA BEGUM MP